



Best Western Hotel Stella d'Italia

In this document, we will provide you with information regarding the accessibility of our hotel.

You will find the description of these areas:

- Car park and access to main entrance
- Main entrance and Reception
- Lifts
- Internal routes
- Toilet facilities
- Rooms
- Catering

For more information or any particular requests, please write to stelladitalia.tp@bestwestern.it.

CAR PARK AND ACCESS TO MAIN ENTRANCE



The hotel has a car park.

The hotel's car park is private, is located inside and is covered. The hotel's car park is surfaced with tarmac.

Number of reserved parking spots for expectant mothers	n° 1
Number of reserved parking spots for persons with disabilities, identified with signs	n° 1
Distance from main entrance	m 50

To avoid the difference in level between the path and the main entrance door, the access ramp can be used. The path is surfaced with tarmac.

MAIN ENTRANCE AND RECEPTION



When entering there is a bell to request assistance.

The access door has an automatic sliding door system.

Inside there is a carpet runner/doormat and there is a marble flooring.

In the lobby, there are seats, namely armchairs and chairs.

The portering service is available.

Height of reception desk	cm 140
Height of lowered desk	not present

LIFTS



Our hotel has 2 lifts to access the floors and these are located in the lobby.

Size of inner cabin	cm 110 x 125
Height of call button	cm 120
Sliding doors	yes
Type of door opening	on one side only
Width of clear opening	cm 80
Audible indication of floors	yes, with just an acoustic signal
Call button with braille or raised characters	yes
Button panel with braille or raised characters	yes
Button panel with large characters	yes



INTERNAL ROUTES

The corridors have a marble floor and along the paths there are no doors or passages narrower than 90 cm. There is no protruding wall decor.

Stairs

Our hotel is a 4-storey building.

Handrails in the corridors	no
Handrails along the stairs	no
Stairlift	no
Floor markings at the beginning and end of each flight of stairs	no

Lighting

Lighting location	wall lighting
Light control system	automatic sensor



TOILET FACILITIES

The toilet facilities are located on the ground floor.

There is no bathroom access room.

Bathroom features

Size of bathroom	cm 350 x 250
Type of flooring	marble
Door style	hinged door
Type of lighting	switch
Alarm bell/pull cord	yes
Pedestal sink	yes
Mixer tap	automatic sensor
Tilted mirror	yes
Wall hung toilet	no
Bidet shower next to toilet	yes
Floor-level shower	yes
Grab bars	yes
Baby changing table or station	no

ACCESSIBLE ROOM



There are 2 accessible rooms for people with motor disabilities.

All rooms are equipped with a private ensuite.

Room service is available upon request and at a surcharge.

Type of flooring	carpet
Door style	hinged door
Lock style	traditional key
Type of handle	lever handle
Space around bed	on both sides
Window style	manual
Control mechanism of blackout blinds or shutters	manual
Light control system	manual
Air-conditioning	button/touchscreen operating panel

Accessible bathroom features

Size of bathroom	cm 350 x 250
Type of flooring	marble
Door style	hinged door
Type of lighting	switch
Alarm bell/pull cord	yes
Pedestal sink	yes
Mixer tap	automatic sensor
Tilted mirror	yes
Wall hung toilet	no
Bidet shower next to toilet	no
Floor-level shower	no
Grab bars	yes

The hotel has several types of rooms in various sizes and with different features. Please contact us if you need further information and to find the most suitable solution for your stay.



CATERING

Breakfast Room

The hotel's breakfast room is on the ground floor and has the following features:

Difference in level/obstacles	no
Type of flooring	marble
Main door style	not present
Shape of tables	round
Position of table legs	on all sides
Type of seats	chairs
Table service	yes
Easy reading/braille menu	no
QR code menu available for tablets or smartphones	no
Personalised/allergy-friendly menu available	yes
Highchairs and tableware for children available	yes

Restaurant

In the hotel there is no accessible restaurant.

Bar

In the hotel there is an accessible bar that is located on the ground floor.

Difference in level/obstacles	no
Type of flooring	marble
Main door style	not present
Shape of tables	round
Position of table legs	on all sides
Type of seats	chairs
Easy reading/braille menu	no
QR code menu available for tablets or smartphones	no
Height of counter	cm 150
Height of lowered counter	not present
Table service	yes
Open 24 hours	yes