



Best Western Plus Leone di Messapia

In this document, we will provide you with information regarding the accessibility of our hotel.

You will find the description of these areas:

- Car park and access to main entrance
- Main entrance and Reception
- Lifts
- Internal routes
- Toilet facilities
- Rooms
- Catering

For more information or any particular requests, please write to front.office@leonedimessapia.it

CAR PARK AND ACCESS TO MAIN ENTRANCE



The hotel has a car park.

The hotel's car park is private, is located outside and is uncovered.

The hotel's car park is surfaced with tarmac.

Number of reserved parking spots for expectant mothers	n° 3
Number of reserved parking spots for persons with disabilities, identified with signs	n° 3
Distance from main entrance	m 7

The path to the main entrance is accessible on a level surface.

There are accessible tactile indicators (loges pathways) for people with visual impairment.

MAIN ENTRANCE AND RECEPTION



When entering there is a bell to request assistance.

The access door has an automatic sliding door system. The door doesn't have a handle.

Inside there is a carpet runner/doormat and there is a marble flooring.

In the lobby, there sofas as seats.

The portorage service is not available.

Height of reception desk	cm 118
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LIFTS



Our hotel has 2 lifts to access the floors and these are located in the lobby.

Size of inner cabin	cm 140 x 110
Height of call button	cm 108
Sliding doors	yes
Type of door opening	on two different sides
Width of clear opening	cm 90
Audible indication of floors	yes, with a floor voice announcer
Call button with braille or raised characters	yes
Button panel with braille or raised characters	yes
Button panel with large characters	yes



INTERNAL ROUTES

The corridors have a carpet floor and along the paths there are no doors or passages narrower than 90 cm.

There is no protruding wall decor.

Stairs

Our hotel is a 4-storey building.

Handrails in the corridors	no
Handrails along the stairs	yes
Stairlift	no
Floor markings at the beginning and end of each flight of stairs	yes

Lighting

Lighting location	ceiling lighting
Light control system	automatic sensor



TOILET FACILITIES

There is no bathroom access room.

Bathroom features

Size of bathroom	cm 220 x 220
Type of flooring	tile
Door style	hinged door
Type of lighting	switch
Alarm bell/pull cord	yes
Pedestal sink	yes
Mixer tap	lever head tap
Tilted mirror	yes
Wall hung toilet	yes
Bidet shower next to toilet	yes
Floor-level shower	yes
Grab bars	yes
Baby changing table or station	yes

ACCESSIBLE ROOM



There are 6 accessible rooms for people with motor disabilities.

All rooms are equipped with a private ensuite.

Room service is available upon request and at a surcharge.

Type of flooring	wood parquet
Door style	hinged door
Lock style	keycard
Type of handle	lever head tap
Space around bed	on one side
Window style	manual
Control mechanism of blackout blinds or shutters	manual
Light control system	button/touchscreen operating panel
Air-conditioning	button/touchscreen operating panel

Accessible bathroom features

Size of bathroom	cm 240 x 220
Type of flooring	tile
Door style	hinged door
Type of lighting	switch
Alarm bell/pull cord	yes
Pedestal sink	yes
Mixer tap	lever head tap
Tilted mirror	yes
Wall hung toilet	yes
Bidet shower next to toilet	yes
Floor-level shower	yes
Grab bars	yes

The hotel has several types of rooms in various sizes and with different features. Please contact us if you need further information and to find the most suitable solution for your stay.

CATERING



Breakfast Room

The hotel's breakfast room is on the ground floor and has the following features:

Difference in level/obstacles	no
Type of flooring	tile
Main door style	double hinged door
Opening direction	inwards
Shape of tables	square, rectangle, round
Position of table legs	on all sides
Type of seats	chairs
Table service	yes
Easy reading/braille menu	no
QR code menu available for tablets or smartphones	yes
Personalised/allergy-friendly menu available	yes
Highchairs and tableware for children available	yes

Restaurant

In the hotel there is an accessible restaurant and is located on the ground floor and it's opened for events.

Difference in level/obstacles	no
Type of flooring	tile
Main door style	double hinged door
Opening direction	inwards
Shape of tables	square, rectangle, round
Position of table legs	on all sides
Type of seats	chairs
Easy reading/braille menu	no
QR code menu available for tablets or smartphones	yes
Personalised/allergy-friendly menu available	yes
Highchairs and tableware for children available	yes

Bar

In the hotel there is an accessible bar that is located on the ground floor.

Difference in level/obstacles	no
Type of flooring	tile
Shape of tables	square
Position of table legs	on all sides
Type of seats	chairs
Easy reading/braille menu	no
QR code menu available for tablets or smartphones	yes
Height of counter	cm 120
Table service	yes
Open 24 hours	no