

Blu Hotel Sure Hotel Collection by Best Western

In this document, we will provide you with information regarding the accessibility of our hotel.

You will find the description of these areas:

- Car park and access to main entrance
- Main entrance and Reception
- Lifts
- Internal routes
- Toilet facilities
- Rooms
- Catering

For more information or any particular requests, please write to:

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CAR PARK AND ACCESS TO MAIN ENTRANCE



The hotel has a private car park, it is located inside and it is covered.

The hotel's car park is surfaced with stone pathing slabs.

Number of reserved parking spots for expectant mothers	n° 4
Number of reserved parking spots for persons with disabilities,	n° 2
identified with signs	
Distance from main entrance	m 15

There is a difference in level between the car park and the main entrance, so customers using a wheelchair can easily have access to the hotel by a secondary entrance.

The path is surfaced with stone pathing slabs.

There are accessible tactile indicators (loges pathways) for people with visual impairment.

MAIN ENTRANCE AND RECEPTION



When entering there is a video doorbell to request assistance.

The access door has an automatic outwards system. The door has no handle.

there is a carpet runner/doormat and there is a marble flooring.

In the lobby, there are seats, namely sofas, chairs and armchairs.

The porterage service is available.

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LIFTS



Our hotel has 2 lifts to access the floors and these are located in the lobby.

Size of inner cabin	cm 150x150
Height of call button	cm 100
Sliding doors	yes
Type of door opening	on two different sides
Width of clear opening	cm 100
Audible indication of floors	yes, with a floor voice
	announcer
Call button with braille or raised characters	yes
Button panel with braille or raised characters	yes
Button panel with large characters	yes

INTERNAL ROUTES



The corridors have a tile floor and along the paths are not present doors or passages narrower than 90 cm.

There is no protruding wall decor.

Stairs

Our hotel is a 4-storey building.

Handrails in the corridors	yes
Handrails along the stairs	no
Stairlift	no
Floor markings at the beginning and end of each flight of stairs	no

Lighting

Lighting location	ceiling lighting
Light control system	automatic sensor

TOILET FACILITIES



The toilet facilities are located on the ground floor.

There is a bathroom access room.

Size of bathroom access room	cm 300x250
Type of flooring in the bathroom access room	tile
Door style	hinged door
Type of lighting	automatic sensor

Bathroom features

Size of bathroom	cm 250x250
Type of flooring	tile
Door style	hinged door
Type of lighting	automatic sensor
Alarm bell/pull cord	yes
Pedestal sink	yes
Mixer tap	automatic sensor
Tilted mirror	no
Wall hung toilet	no
Bidet shower next to toilet	yes
Floor-level shower	yes
Grab bars	yes
Baby changing table or station	yes

ACCESSIBLE ROOM



There are 4 accessible rooms for people with motor disabilities.

All rooms are equipped with a private ensuite.

Room service is available upon request and at a surcharge.

Type of flooring	tile
Door style	hinged door
Lock style	traditional key
Type of handle	lever head tap
Space around bed	on both sides
Window style	manual
Control mechanism of blackout blinds or shutters	manual
Light control system	manual
Air-conditioning	button/touchscreen operating
	panel

Accessible bathroom features

Size of bathroom	cm 250x350
Type of flooring	tile
Door style	hinged door
Type of lighting	automatic sensor
Alarm bell/pull cord	yes
Pedestal sink	yes
Mixer tap	automatic sensor
Tilted mirror	no
Wall hung toilet	no
Bidet shower next to toilet	yes
Floor-level shower	yes
Grab bars	yes

The hotel has several types of rooms in various sizes and with different features. Please contact us if you need further information and to find the most suitable solution for your stay.

CATERING



Breakfast Room

The hotel's breakfast room is on the ground floor and has the following features:

Difference in level/obstacles	no
Type of flooring	tile
Main door style	single hinged door
Opening direction	outwards
Shape of tables	square
Position of table legs	central
Type of seats	chairs
Table service	yes
Easy reading/braille menu	no
QR code menu available for tablets or smartphones	no
Personalised/allergy-friendly menu available	yes
Highchairs and tableware for children available	yes

Restaurant

In the hotel there is an accessible restaurant that is located on the ground floor.

Difference in level/obstacles	no
Type of flooring	tile
Main door style	single hinged door
Opening direction	outwards
Shape of tables	square
Position of table legs	central
Type of seats	chairs
Easy reading/braille menu	no
QR code menu available for tablets or smartphones	no
Personalised/allergy-friendly menu available	yes
Highchairs and tableware for children available	yes

Bar

In the hotel there is an accessibile bar that is located on the $1^{\text{st}} \ \text{floor}.$

Difference in level/obstacles	no
Type of flooring	tile
Main door style	single hinged door
Opening direction	outwards
Shape of tables	square
Position of table legs	central
Type of seats	chairs
Easy reading/braille menu	no
QR code menu available for tablets or smartphones	no
Height of counter	cm 120
Table service	yes
Open 24 hours	no